Corporate Social Responsibility
at Bank of America
Highlights

Life’s better when we’re connected™
To our customers, clients, shareholders, neighbors and teammates:

Our purpose is to help make financial lives better. Better by connecting our customers and clients to the financial solutions they need. Better by connecting across our company to deliver those solutions. And, better by making connections in the communities in which we live and work.

Every day I hear examples of how our employees have made a difference — helping a small business get up and running, advising a family on a financial plan for college, or bringing a large deal to a successful close. I’m equally proud of the impact our team makes every day through our 1.5 million annual volunteer hours, and our involvement in so many important issues, including hunger relief, education, job training, the environment and support for our military and veterans.

Under Anne Finucane’s leadership, our Corporate Social Responsibility team oversees these activities and is available to provide additional details about our efforts. For those interested, contact information for members of the team can be found on page 17.

I believe we have a unique opportunity to make the financial lives of those we serve better. This report captures some of the steps we have taken to do just that.

Brian T. Moynihan
Chief Executive Officer
Corporate Social Responsibility at Bank of America

Being a responsible business is integral to our success, and that of the customers, clients, shareholders and communities we serve around the world. Corporate Social Responsibility (CSR) is embedded in our values and informs how we conduct business, develop products and services and deliver on our goals and commitments. CSR is integrated into core areas, where we continue to focus our resources:

Responsible business practices: We rigorously review our business practices and policies and are continuing to simplify information for customers, maintain a strong risk culture, build industry-leading levels of capital and manage our businesses to be accountable to shareholders and stakeholders, including customers, clients, employees, regulators, community and nonprofit organizations.

Leadership & service: We support programs that develop emerging women leaders around the world as well as student leaders and high-performing nonprofits across the United States. Our employees volunteer their time and expertise, helping individuals to gain financial stability, feeding the hungry and building affordable housing.

Arts & culture: We promote local economic growth and community engagement worldwide, providing grants to help preserve works of art, globally loan exhibits to museums and support free admission to U.S. cultural institutions.

Strong economies: We support the economic health of communities, from financing affordable housing and small businesses in low-income neighborhoods to providing grants in the areas of housing, hunger and jobs.

Environmental sustainability: We put our capital and expertise to work to address climate change, reduce demands on natural resources and advance lower-carbon economic solutions.

Diversity & inclusion: With a global workforce in more than 40 countries, diversity and inclusion — in thought, style, experience, culture, ethnicity and sexual orientation — are good for business, attract and retain talent and enable our company to better serve employees, customers, clients and shareholders.
Responsible business practices

We work to be fair, transparent, straightforward and easy to do business with, as our ability to form and sustain long-lasting relationships with our customers and clients is contingent on maintaining their confidence and trust.

In 2012, our commitment to responsible business practices led us to evaluate and update policies surrounding operational risk and governance, build our capital reserves to industry-leading levels and expand our engagement with stakeholders to learn how we can better serve our customers and communities.

In our Consumer Banking business, we worked with Pew Charitable Trusts to launch an enhanced checking Clarity Statement™, a two-page document that clearly and concisely explains the fees and policies related to the specific checking account being opened. In our Global Wealth Management business, our commitment to delivering value to clients resulted in client satisfaction with Merrill Lynch Financial Advisors remaining at or near an all-time high in 2012.

Our strength and stability directly affects our shareholders, customers and clients. Proactively managing the risk inherent in our operations as a financial institution is a critical responsibility shared by all employees. In 2012, we continued our efforts to ensure that all of our employees feel personally responsible for identifying and alerting appropriate managers to risk, because a strong risk culture is critical to the future success of Bank of America. Our Risk Framework provides employees with a consistent guide to managing risk across our businesses and geographies, and is reviewed annually by senior management and updated as needed.

9.25%

$276 billion
long-term debt at December 31, 2012, down from $372 billion at December 31, 2011.

$475 billion
total value of credit extended globally in 2012, of which more than $105 billion was for community development.

Case study: overdraft fees
Our progressive position on debit card overdraft fees at the point of sale has supported our ongoing efforts to provide customers with greater control, choice and clarity. One of the first and most tangible demonstrations of that commitment was our decision to materially help many of our customers who were telling us, “Don’t let me spend money I don’t have.” So, in response to this feedback, we decided to decline all debit-card transactions at the point of sale when customers didn’t have enough money in their accounts to pay for them. We supported that approach by providing several ways to warn customers when their balances were approaching zero. This policy of preventing unexpected debit card overdraft fees, which went well beyond regulations later enacted by the Federal Reserve, has been widely praised by customers, consumer advocates, policymakers and our own employees.

Bank of America’s decision on debit card penalty fees is a really big deal, not just for its customers but for the long-term bottom line of the bank.

Martin Eakes
Chief Executive Officer
Center for Responsible Lending

In 2012, the second full year since we implemented this change, customer complaints concerning insufficient funds and overdraft fees continued to decrease while the number of overdrafts decreased by more than half. This was thanks, in part, to the new debit card policy and to the more than 20 million low-balance courtesy alerts we send each month to nearly 8 million unique customers.

The continued positive feedback from our customers and communities confirms the business and social value of our commitment to building long-term customer relationships.

Case study: stakeholder engagement
We engage daily with stakeholders including customers, clients, investors, regulators, community organizations, employees and others in more than 40 countries in which we do business. We work with these groups through formal, mandated engagements such as shareholder meetings as well as our ongoing outreach to customers, nonprofit organizations and community groups.

Our Market Presidents — 99 across the U.S. — are responsible for overseeing business integration, community involvement and employee engagement in suburban areas from Little Rock, AR and Oklahoma City, OK to large metropolitan areas including New York, NY, Chicago, IL and Los Angeles, CA. They enhance our outreach to our communities — forging new and stronger relationships with leaders of business chambers, economic development authorities, nonprofit organizations and advocacy group leaders, among others. Globally, our Country Presidents fulfill a similar function on behalf of our international businesses as our Market Presidents in the U.S.

For example, when Fulton County, Georgia was looking for a way to provide its first responders with affordable housing options, our Georgia market president teamed up with the Atlanta Neighborhood Development Partnership to create an innovative public-private partnership. The Homes for First Responders Program will redevelop vacant, bank-owned real estate in unincorporated Fulton County and offer those homes at low interest rates for qualifying police officers, firefighters, emergency medical technicians and other first responders who serve the city.

In addition to the efforts of our Market and Country Presidents, we have established two external councils through which we engage with stakeholders.

- The Bank of America Global Advisory Council, a U.S.-focused group of independent civil rights leaders, community representatives and consumer advocates, which offers advice and counsel on critical business and governance issues.
- The Bank of America Global Advisory Council, which was established in 2012, includes 14 business, academic and public policy leaders who will share their expertise and insights on the bank’s global engagement and advise senior bank executives on trends and emerging opportunities in local markets, including social and environmental issues.
By extending credit to individuals, local businesses and community organizations, we help fuel neighborhood revitalization while focusing on a fair return for our shareholders. And through philanthropic investments, we further our impact by helping to address issues vital to every community’s success, including affordable housing and workforce development.

In 2012, we continued to make progress toward our long-term lending, investing and philanthropic giving goals established in 2009. We provided $105.5 billion toward our 10-year, $1.5 trillion community development lending and investing goal and more than $200 million toward our 10-year, $2 billion giving goal.

Maintaining our commitment to help low- and moderate-income individuals (who earn less than 80 percent of area median income) and communities, we work to make our resources available to those who need them most. We extended capital to individuals and small businesses with a focus on stimulating local economic development. We also worked closely with nonprofit organizations and community leaders to more effectively address pressing community challenges.


$75.1 billion in U.S. mortgage lending (first mortgages) in 2012, including $15.5 billion for more than 96,500 low- and moderate-income customers.

$200 million+ in philanthropic investments in 2012.

$569.5 billion toward U.S. Community Development Lending & Investing goal, 2009-2012.

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Case study: affordable housing

As one of the most active affordable housing lenders in the United States, we are committed to addressing housing needs for individuals and families in the communities we serve, including low- and moderate-income areas. Through lending, tax credit equity investments, and real estate development solutions, in 2012, we provided more than $2.6 billion for community development — commitments that will help create nearly 11,000 affordable housing units, while helping to revitalize communities and create stronger economies.

Bank of America is a leader in responsible lending and sustainable homeownership and its commitment is felt every day through its efforts to educate consumers and real estate professionals, as well as its ability to provide supportive, affordable homeownership programs.

Gary Acosta
Founder of National Association of Hispanic Real Estate Professionals

Case study: Teach for India

In 2012, through our philanthropic programs, we gave more than $44 million to help strengthen the social and economic health of communities by supporting education and workforce development initiatives.

Through our work with Teach for India, an affiliate of Teach for America, we are helping to improve the Indian education system, which faces challenging problems due to population growth and urbanization. Our partnership supports teacher training, recruitment and day-to-day operations of schools and facilities in areas including Pune and Mumbai. In 2012, we provided a $145,000 grant to fund 22 fellowships in seven schools serving 880 students. Over the past two years, the program has helped to improve students’ literacy and math skills, equipping them with the tools needed to achieve long-term success.

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To address the need for affordable long-term housing options for families in the Seattle area, Catholic Community Services of Western Washington developed Monica’s Village Place with funding from Bank of America. The completed project now houses more than 150 individuals, including children.

In addition to this community development investment, in 2012 we provided funding to support services that offer residents of Monica’s Village Place practical tools to take permanent steps out of homelessness and poverty.
In 2007, we announced a 10-year, $20 billion environmental business initiative to address climate change and demands on natural resources. In 2012, we exceeded this commitment four years ahead of plan, delivering more than $21.6 billion in all. Building on our initial goal and the enthusiasm of our stakeholders, we increased our target by $50 billion over 10 years. Effective in 2013, this brings our total environmental business initiative to $70 billion over the course of 16 years — the largest among our peers.

We continue to focus our environmental sustainability activities in four areas:

**Transformational finance**
In 2012, we committed more than $4.5 billion toward underwriting, advising on and financing a number of transactions that are expected to increase jobs by thousands and help our clients move closer to a lower-carbon economy. From harnessing wind energy in Illinois to financing an expansion of geothermal energy in Kenya, we are supporting the global transition to cleaner, more sustainable energy sources.

**Philanthropy and nonprofit partnerships**
In 2012, we committed more than $4.5 million in environmental philanthropy — investing in programs and partnerships that provide sustainable solutions to challenges facing communities around the world. We also engage with many stakeholders, including critics and supporters, on environmental issues.

**Operations**
Reducing our emissions and use of natural resources shrinks our environmental footprint, improves our efficiency and delivers value for our company and shareholders. In 2011 and 2012, we announced a series of ambitious goals to reduce our greenhouse gas (GHG) emissions and paper and water consumption, as well as to increase our diversion of waste from landfill and the percentage of our occupied space that is Leadership in Energy and Environmental Design (LEED) certified.

**Employee programs**
In 2012, more than 12,000 of our employees including more than 900 in India and 800 in the United Kingdom participated in our My Environment program, which empowers our employees to make a positive environmental impact on a global scale. Through our My Environment program, we promote positive change by engaging employees in specific environmental initiatives. This program enables employees to participate in educational and volunteer events, as well as programs that encourage employees to take a specific action to reduce their environmental impact.

On Earth Day 2012, more than 1,100 of our My Environment ambassadors launched a global, eight-week paper challenge, delivering an overall reduction of nearly 10 percent for participants.

**New operational targets**
In 2011 and 2012, we announced new operational goals we plan to achieve by 2015:

- **25%** reduction in energy consumption from 2004 — equal to eliminating 1.2 million MWh of annual energy use from our portfolio.
- **20%** reduction in paper consumption (2010 baseline), paper used will:
  - Contain an average of 20% post-consumer, recycled content.
  - Be sourced entirely from certified forests.
- **20%** reduction in global water consumption (2010 baseline).
- **70%** diversion of global waste from landfill — all electronic waste streams to be disposed of using certified, responsible vendors.
- **14%** reduction in global net scope 1 and 2 greenhouse gas emissions from 2010–2012. In Metric tons CO₂e

<table>
<thead>
<tr>
<th>Year</th>
<th>2010</th>
<th>2011</th>
<th>2012</th>
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<tr>
<td></td>
<td>1,787,995</td>
<td>1,682,105</td>
<td>1,536,365</td>
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(Our 2010 and 2011 GHG emissions inventories have been adjusted to reflect changes in our portfolio and the best available data at the time of reporting. These changes have been made in accordance with The Greenhouse Gas Protocol and standard reporting methods.)

Reductions have been driven throughout our portfolio by consolidating space and through the implementation of energy efficiency projects, which will save nearly 60,000 megawatt-hours of electricity each year.

**Case study: support for Overseas Private Investment Corporation (OPIC)**
Bank of America Merrill Lynch is one of the largest underwriters of renewable energy projects for the Overseas Private Investment Corporation (OPIC), the U.S. government’s development finance institution.

In 2012, we provided more than $300 million in financing with OPIC for two solar projects in Peru. We also provided $220 million in financing for an OPIC project in Kenya, which aims to double the generating capacity of the Olkario Geothermal Plant, owned by Nevada-based Ormat Technologies. With this expansion, the plant is expected to deliver at least five percent of Kenya’s total power demand. Geothermal energy generation provides a clean, stable and cheap source of power for local industry and the regions the plant serves.

**Case study: Pioneer Trail Wind Farm**
In 2012, Bank of America Merrill Lynch provided $150 million of institutional equity financing to E.ON Climate & Renewables North America in exchange for a partial interest in its Pioneer Trail Wind Farm. Located in Ford and Iroquois counties, Illinois, the project provides more than 150MW of power — enough to supply clean energy to more than 45,000 households. The project is expected to generate more than $29 million in local taxes, pay $8 million in local salaries and earn more than $50 million for local landowners.

**Environmental, Social, and Governance Council**
In 2012, in response to increased interest in environmentally sustainable investments from our wealth management clients, we created an Environmental, Social and Governance (ESG) Council within our wealth management business. The council enables our financial advisors to deliver the best possible ESG solutions and services to our wealth management clients.
Leadership & service

Our financial support and expertise help community leaders and nonprofit organizations play a vital role in advancing economies and addressing social challenges. Our employees worldwide also make a significant impact, by volunteering their time and expertise and providing monetary donations to local programs where support is most needed. These actions generate significant social returns, improving the livelihoods of employees, customers, and businesses, and building our relationships with communities.

We contribute to leadership development and provide community service opportunities in many ways. Since 2004, we’ve supported nearly 700 nonprofit organizations through our Neighborhood Builders® program, which offers a unique combination of funding and leadership training to nonprofit leaders. Additionally, our Student Leaders® program has helped more than 1,800 community-minded U.S. high school students gain valuable leadership skills and workforce experience.

Across our global footprint, we empower our people to lead and participate in impactful volunteer experiences. By aligning opportunities with philanthropic partners, we help feed the hungry, build affordable housing, and help individuals gain financial stability.

Our Global Ambassadors program, developed in conjunction with Vital Voices Global Partnership, has connected women leaders from emerging countries with established women leaders from a range of business sectors, including Bank of America, for one-on-one mentoring. The program aims to help women overcome personal, business, civic, and other barriers to economic empowerment. Through mentoring forums held in India, South Africa, and Haiti, we have convened hundreds of women to discuss opportunities for leadership to address economic issues facing their countries.

Through our partnership with the Cherie Blair Foundation, we have paired employee mentors with women entrepreneurs in emerging markets to help build their businesses as well as develop their critical communications, advocacy and business skills. As a founding sponsor of MENTOR’s 1000 Women for Mentoring, we are helping to create a network of U.S. women leaders committed to advancing quality mentoring relationships for 15 million young people in need of a mentor.

These efforts expand upon our programs aimed at enabling women within our organization to develop as leaders, including an enterprise group focused on women’s professional development, Leadership, Education, Advocacy and Development (LEAD) for Women, and line of business councils and engagement forums.

Case study: empowering women

By investing in and sharing our expertise with women inside and outside our organization, we encourage the ideas of aspiring entrepreneurs, create employment opportunities and contribute to the growth of local economies.

1548,694
volunteer hours in 2012
by category:

<table>
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<tr>
<th>Category</th>
<th>Hours</th>
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<td>General community support</td>
<td>315,254</td>
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<tr>
<td>Education/youth development</td>
<td>487,540</td>
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<tr>
<td>Health &amp; human services</td>
<td>396,197</td>
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<tr>
<td>Arts &amp; culture</td>
<td>95,477</td>
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<tr>
<td>Community development</td>
<td>179,364</td>
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<tr>
<td>Environment</td>
<td>35,190</td>
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<tr>
<td>Financial education</td>
<td>31,343</td>
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<tr>
<td>Disaster relief</td>
<td>8,329</td>
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</tbody>
</table>

In 2012, our employees volunteered at more than 400 events to combat hunger in the United States.
Arts & culture

The arts are a powerful tool to help economies thrive, individuals connect with each other and across cultures, and educate and enrich societies. As a global company, we have supported the arts sector in the United States and have promoted cultural diplomacy worldwide by helping to fund the international tours of such renowned organizations as the Chicago Symphony Orchestra and the Alvin Ailey American Dance Theater.

We support museums, theater, art conservation and dance worldwide. Our program is unique, diverse and built around three main pillars:

- Bank of America’s support helps enable a wide range of organizations, from local, community-based arts programs to leading, world-class arts institutions to inspire, educate and contribute to both the economic and creative vitality of their communities.

- The Bank of America Art Collection has been converted into a unique resource that we share — as customized exhibits or in its entirety — with museums and nonprofit galleries at no cost, generating vital revenue for participating institutions.

- The Bank of America Merrill Lynch Art Conservation Project provides grants for the restoration of paintings, sculptures and archaeological or architectural pieces that are significant to the cultural heritage of a country or region, or important to the history of art to preserve them for future generations.

2,000+ arts and cultural institutions supported through our grants and volunteer programs.

150+ institutions

94 U.S. cities are included in our Museums on Us® program, where we offer cardholders free weekend access to some of America’s favorite museums and cultural institutions.

19 countries

are home to museums and arts institutions that are actively engaged in Bank of America’s Art Conservation Project, spanning North America, Asia, Latin America, Europe, the Middle East and Africa.

Case study: Pacific Standard Time: Art in L.A.

As a supporter of the arts in Los Angeles, we worked with the Getty Foundation and more than 60 cultural organizations and 70 galleries across Southern California to produce Pacific Standard Time: Art in L.A. 1945–1980. This series of exhibitions, which celebrated the evolution of the arts scene in Los Angeles, attracted approximately 1.8 million visitors. It also provided $280.5 million in economic output, supported 2,490 jobs and added $19.4 million in tax revenues for state and local governments. Beyond their economic impact, these exhibitions brought together diverse communities to foster mutual understanding and respect.

Case study: Chhatrapati Shivaji Maharaj Vastu Sangrahalaya (CSMVS) Museum in Mumbai, India

Works of art provide a lasting reflection of nations and cultures, but over time, they are subject to deterioration or even loss. In 2012, the Bank of America Merrill Lynch Art Conservation Project supported the preservation of Anvar-I Suhayli at the Chhatrapati Shivaji Maharaj Vastu Sangrahalaya (CSMVS) Museum in Mumbai, India.

This work, given to CSMVS in 1973, is part of a centuries-old tradition of illustrated manuscripts known throughout the Muslim world as the Kalilah wa Dimna. Its conservation will seek to undo fire damage, flaking and loss of paint, and restore all of the illustrations.

Our support of arts and culture organizations in the U.S. and around the globe is helping to create vibrant neighborhoods and strong economies.
Diversity & inclusion

Our commitment to diversity and inclusion — in thought, style, experience, culture, ethnicity and sexual orientation — is helping us to create not only a great place to work, but also an environment where our employees, our customers and communities around the world can reach their goals and connect with each other. That commitment starts at the top with our CEO, who chairs our Global Diversity & Inclusion Council. Additionally, each business and region has its own Diversity & Inclusion Council.

With more than 200 chapters across the globe, Bank of America’s Employee Networks help realize the power of our people through the development and engagement of more than 60,000 employee members, who participate in nearly 600 events each year.

We seek to attract, recruit and retain top diverse talent from around the globe. Our Diversity Executive Recruiting team identifies prospective executives and connects talent to leaders within our organization. We have increased our diversity hiring with a focus on early candidate identification and development, through partnerships with approximately 200 schools and external diversity organizations.

Managers within our Supplier Diversity and Development Program collaborate internally to ensure that we engage diverse businesses across the organization. Diverse suppliers include businesses owned by minorities, individuals with disabilities, veterans, women, and individuals who are lesbian, gay, bisexual or transgender. In 2012, Bank of America spent nearly $2.3 billion with diverse businesses.

Case study: Military Talent

In keeping with our commitment to support the U.S. military, we recruit military personnel and spouses, and employ nearly 6,000 veterans and reservists. We value the training, operational skills and leadership ability these men and women have developed while protecting our country. Their work ethic, integrity, trust and teamwork align with our values and make our company better. We continue to enhance our nationally recognized military recruiting efforts, and in 2012, we hired nearly 1,600 employees with military experience, surpassing our goal of 1,200 of these new hires.

We assist military employees through a variety of programs including the Military Support & Assistance Group, an employee network that connects military service members, veterans and their families to networking, mentoring and information forums in 26 chapters across the United States. In 2012, we created the Military Affairs Advisory Group to establish a cohesive enterprise approach focused on supporting active military, reservists, National Guard and veterans. Within the company’s Global Corporate Social Responsibility team, this group supports military service members, their families, and transitioning veterans through philanthropy, hiring, customer service and employee engagement.

Above all, our company is about people. A philosophy of inclusion drives us every day and helps us all to succeed in a diverse, global marketplace. Through Returning Talent, we are demonstrating that Bank of America is an attractive organization for prospective employees and clients — a place where people want to work.

Michelle Fullerton
Head of Diversity and Inclusion for Europe and Emerging Markets (ex-Asia) at Bank of America Merrill Lynch

Case study: United Kingdom Returning Talent

In 2012, we launched the Returning Talent program in the U.K. for women and men from a variety of industries who want to return to the workplace after taking time away to care for their families. It is designed to provide practical guidance to help participants feel prepared and confident to re-enter the workforce.

We opened the program to 21 professionals who had been absent from the workplace for three or more years while caring for their families full-time. At our London offices, we provided participants with three one-day workshops that offered guidance on resume writing and interviewing. Following the workshops, more than half of the participants returned to the workplace.

OUR GLOBAL WORKFORCE

<table>
<thead>
<tr>
<th>Year</th>
<th>Female/Male ratio in U.S. workforce</th>
<th>Percentage of people in U.S. workforce who are of diverse races and ethnic backgrounds (2012)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2010</td>
<td>61% 39%</td>
<td>44%</td>
</tr>
<tr>
<td>2011</td>
<td>60% 40%</td>
<td>44%</td>
</tr>
<tr>
<td>2012</td>
<td>59% 41%</td>
<td>44%</td>
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<table>
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<tr>
<th>Year</th>
<th>Female/Male ratio on global management team</th>
<th>Percentage of U.S. officers and managers* (2012)</th>
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<tbody>
<tr>
<td>2010</td>
<td>43% 57%</td>
<td>30%</td>
</tr>
<tr>
<td>2011</td>
<td>31% 69%</td>
<td></td>
</tr>
<tr>
<td>2012</td>
<td>36% 64%</td>
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</tbody>
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<table>
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<tr>
<th>Year</th>
<th>Female/Male ratio in global workforce</th>
<th>Percentage of office and managers* (2012)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
<td>56% 44%</td>
<td></td>
</tr>
<tr>
<td>2012</td>
<td>55% 45%</td>
<td></td>
</tr>
</tbody>
</table>

*Officers and managers refer to executives, as well as senior-, mid-, and first-level managers, who together constitute approximately 16 percent of our U.S. workforce. Other employees not included in this group include professional staff, technicians, sales workers and administrative support workers.
Communicating our impact

To better meet our stakeholder needs and interests, in 2013 we have taken a new approach to our CSR reporting. We are providing information about Bank of America’s CSR activities in three formats:

CSR Highlights: Serves as a high-level brief of our CSR work in the areas where we have the most impact.

CSR Report: Responds directly to the Global Reporting Initiative (GRI) 3.1 sustainability reporting guidelines, as well as the Financial Services Sector Supplement. It provides extensive impact data, examples and an explanation of our approach to managing a range of environmental, social and governance (ESG) issues.

Website: Additional information, news and case studies related to CSR at Bank of America can be found on our website at bankofamerica.com/about. Our website also hosts quarterly and annual financial reports, SEC filings and executive presentations, as well as environmental sustainability reports and quarterly lending and investing updates at bankofamerica.com/reports.

If you have questions about our reporting, internal controls and procedures, auditing or other corporate matters, please write to Bank of America Board of Directors’ Corporate Secretary, at

Bank of America
214 N. Tryon Street
NC1-027-20-05
Charlotte, NC 28255

Your feedback

On behalf of my colleagues around the world, we appreciate your interest in Bank of America’s Corporate Social Responsibility work. We want to hear from you — so give us a call or send an email. You can reach me at anne.m.finucane@bankofamerica.com, or you can reach any of my colleagues through the contact information below.

Thank you,

Anne Finucane
Global Strategy and Marketing Officer

Andrew Plepler
Global Corporate Social Responsibility and Consumer Policy Executive
+1.980.386.9127
andrew.plepler@bankofamerica.com

T.J. Crawford
Communications Executive
+1.646.855.3301
tj.crawford@bankofamerica.com

Rena DeSisto
Global Arts & Culture and International Corporate Social Responsibility Executive
+1.646.556.1691
rena.m.desisto@bankofamerica.com

Dan Letendre
Managing Director, Community Development Financial Institutions
+1.212.236.8049
dan.letendre@bankofamerica.com

Alex Lifman
Global Environmental Executive
+1.617.434.7330
alexandra.lifman@bankofamerica.com

Paul Scanlon
Asia Pacific Head of Global Marketing and Corporate Affairs
Bank of America Merrill Lynch
+852.2536.3323
paul.scanlon@baml.com

Andrea Sullivan
CSR Regional Executive, Europe and Emerging Markets (ex-Asia)
+44.(0)207.996.3544
andrea.sullivan@baml.com

Kerry Sullivan
President, Bank of America Charitable Foundation
+1.617.434.4846
kerry.sullivan@bankofamerica.com

Ken Wade
Community Affairs Executive
+1.202.442.7590
kenneth.d.wade@bankofamerica.com
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| Are Not FDIC Insured | Are Not Bank Guaranteed | May Lose Value |


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