## OUR COMMITMENT TO THE PEOPLE AND ECONOMY OF Cleveland

**Ohio**

Included counties: Cuyahoga, Geauga, Lake, Lorain, Mahoning, Medina, Portage, Stark, Summit

<table>
<thead>
<tr>
<th>102K</th>
<th>12</th>
<th>66</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital active clients&lt;sup&gt;1&lt;/sup&gt;</td>
<td>Financial centers</td>
<td>ATMs</td>
</tr>
<tr>
<td>8</td>
<td>Merrill® offices</td>
<td>Bank of America Private Bank office</td>
</tr>
</tbody>
</table>

### Business lending

- **Small business**
  - $80 million
  - Loans to small business

- **Commercial business**
  - $2.6 billion
  - Loans to commercial business

### Personal banking and investing

- **$1.1 billion**
  - Total FDIC deposits<sup>*</sup>

- **$21.2 billion**
  - Global Wealth Investment Management client balances<sup>***</sup>

- **$53 million**
  - Home loans<sup>**</sup>

### Community support

- **$4.5 million**
  - Grants and matching gifts<sup>2</sup> (since 2018)

- **$1.1 million**
  - Employee giving and volunteerism<sup>2</sup> (since 2018)

- **42K hours**
  - Employee volunteer hours contributed locally as part of our annual goal of giving 2 million volunteer hours across the company. #BofAVolunteers

### The power of local connections

At Bank of America, we have leading capabilities across all our businesses and a strategy that is focused on connecting our capabilities to deliver for our customers and clients. In every situation, we’re committed to growing responsibly and sustainably - ensuring everything we do aligns to our purpose of helping people live better financial lives.

- Families can have the tools and support they need to live more successful financial lives.
- Neighborhoods can be built on a solid foundation of responsible home lending and economic development.
- Businesses, small and large, can benefit from our financial and intellectual capital.
- And the organizations, nonprofits and companies addressing society’s toughest problems can have the resources and expertise of the company and the efforts of our over 200,000 employees behind them.

In each market, we strive to connect everything our company offers to our clients’ personal and financial goals so we can provide tailored solutions to fit their needs. It’s how we make this large company personal and how we help our customers, clients and communities thrive.

### Neighborhood Builders®

Through Neighborhood Builders®, we’re advancing community sustainability by equipping organizations and their leaders with tools and resources to do more, including funding and leadership development workshops.

- Birthing Beautiful Communities
- Near West Theatre

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<sup>1</sup>Digital active users represents mobile and/or online 90-day active users.

<sup>2</sup>Community support amounts represent a cumulative five-year period of contributions, 20 quarters from fact-sheet date.

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