



Thong M. Nguyen Co-head, Consumer and Small Business

Thong Nguyen is co-head of Consumer and Small Business and is a member of the company's executive management team. He also leads Bank of America's Enterprise Payments strategy.

Nguyen oversees the operations of Bank of America's coast-to-coast financial center, contact center and ATM networks, the nation's leading digital banking platform with more than 36 million active users, including nearly 26 million mobile users, and Military Affairs Banking Overseas. His team is responsible for providing a full range of financial products and services to 67 million consumer and small business clients.

Previously, Nguyen was the Strategy, Sales and Operations executive for Consumer Banking at Bank of America. Prior to that he was Bank of America's Corporate Strategy, Planning and Development executive, responsible for M&A/dispositions activities, New BAC (the bank's long-term initiative to simplify operations and reduce costs), the BAC Private Equity portfolio, and the China Construction Bank Strategic Assistance effort.

Prior to his role in Corporate Strategy, Nguyen held various operational roles as West Division executive for U.S. Trust, overseeing the wealth management business; head of Fiduciary Solutions at U.S. Trust; head of Private Advisory Services at Global Private Banking; Global Corporate and Investment Banking business executive; and head of Global Wealth and Investment Management's Marketing and Business Development groups.

Before joining Bank of America, Nguyen worked at GE Capital and McKinsey & Co. Nguyen received a B.S. in mechanical engineering and an MBA in finance and marketing from Columbia University.