OUR COMMITMENT TO THE PEOPLE AND ECONOMY OF

Massachusetts

Bank of America began serving Massachusetts more than 230 years ago.

The power of local connections

At Bank of America, we have leading capabilities across all our businesses and a strategy that is focused on connecting our capabilities to deliver for our customers and clients. In every situation, we're committed to growing responsibly and sustainably - ensuring everything we do aligns to our purpose of helping people live better financial lives.

- Families can have the tools and support they need to live more successful financial lives.
- Neighborhoods can be built on a solid foundation of responsible home lending and economic development.
- Businesses, small and large, can benefit from our financial and intellectual capital.
- And the organizations, nonprofits and companies addressing society’s toughest problems can have the resources and expertise of the company and the efforts of our over 200,000 employees behind them.

In each market, we strive to connect everything our company offers to our clients' personal and financial goals so we can provide tailored solutions to fit their needs. It's how we make this large company personal and how we help our customers, clients and communities thrive.

<table>
<thead>
<tr>
<th>Financial centers</th>
<th>196</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATMs</td>
<td>1,142</td>
</tr>
<tr>
<td>Bank of America Private Bank offices</td>
<td>3</td>
</tr>
<tr>
<td>Merrill® offices</td>
<td>15</td>
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</tbody>
</table>

### Commercial business

- Loans to commercial business: $11 billion
- Credit provided by Bank of America to small business in Massachusetts: $526 million

### Helping Massachusetts business grow

- Credit extended to businesses that generally have annual revenues of $5 million to $2 billion: $5 million to $2 billion

### Community involvement

**Grants and matching gifts** (since 2016)

- Advancing racial equality and economic opportunity, and addressing needs brought on by the coronavirus. Bank of America Charitable Foundation provided grants and matching gifts on behalf of employees.

- Total contribution by employees donated to local nonprofits and community needs. A portion of this amount was matched by the Bank of America Charitable Foundation.

- Employee volunteer hours contributed locally as part of our annual goal of giving 2 million volunteer hours across the company. #BofAVolunteers

<table>
<thead>
<tr>
<th>Grants and matching gifts</th>
<th>Employee giving and volunteerism</th>
</tr>
</thead>
<tbody>
<tr>
<td>$50 million</td>
<td>$8.4 million</td>
</tr>
<tr>
<td>$36 billion</td>
<td>137K hours</td>
</tr>
</tbody>
</table>

### Environmental business initiative

Since 2007, we have deployed more than $160 billion to low-carbon, sustainable business activities as part of our Environmental Business Initiative. In 2019, we announced that we have committed an additional $300 billion by 2030 toward these efforts. Therefore, by the end of 2030, we will have deployed a cumulative amount of $445 billion to low-carbon, sustainable business.

In Massachusetts, we've deployed $5.1 billion in capital since 2007 to low-carbon, sustainable business activities.