

Triangle (Raleigh/Durham/Chapel Hill)

North Carolina

Included counties: Chatham, Durham, Franklin, Granville, Johnston, Orange, Person, Wake

January 1, 2024, update bankofamerica.com/local





314K

Digital active clients1



Financial centers



ATMs



Merrill® offices

The power of local connections

our businesses and a strategy that is focused on

At Bank of America, we have leading capabilities across all

and clients. In every situation, we're committed to growing responsibly and sustainably - ensuring everything we do

aligns to our purpose of helping people live better financial

• Families can have the tools and support they need to

· Neighborhoods can be built on a solid foundation of

· Businesses, small and large, can benefit from our

 And the organizations, nonprofits and companies addressing society's toughest problems can have the resources and expertise of the company and the efforts

of our over 200,000 employees behind them.

live more successful financial lives.

financial and intellectual capital.

development.

responsible home lending and economic

connecting our capabilities to deliver for our customers



Bank of America Private Bank office

Business lending

Small business



\$139 million

Credit extended to businesses that generally have annual revenues of less than \$5 million.

Commercial business



\$846 million

Loans to commercial business

Credit extended to businesses that generally have annual revenues of \$5 million to \$2 billion.

Personal banking and investing



\$6.3 billion Total FDIC deposits*

\$157 million



\$3.6 billion Bank of America Private Bank client balances*



\$12 billion Merrill client balances***

- *Total deposits within this market as of June 30, 2023, which may be inclusive of Consumer, Global Wealth & Investment Management (GWIM), Global Banking and Global Markets deposits.
- **Home loan dollars reflect a rolling 12-month total of first mortgage loan production figures including Consumer Banking and GWIM.
- ***Global Wealth and Investment Management (GWIM), the wealth and investment management division of Bank of America, includes Bank of America Private Bank and Merrill. GWIM Client Balances consists of assets under management of GWIM entities, brokerage assets, and assets in custody of GWIM entities.

In each market, we strive to connect everything our

company offers to our clients' personal and financial goals so we can provide tailored solutions to fit their needs. It's how we make this large company personal and how we help our customers, clients and communities thrive.

Community support

Grants and matching gifts² (since 2019)



\$9.5 million

Advancing economic mobility in the communities we serve, including creating opportunities for people of color. The Bank of America Charitable Foundation provides grants and matching gifts on behalf of employees.2

Community partners

Community Empowerment Fund

Passage Home

Local nonprofit organizations are critical in creating economically and socially vibrant communities. Our partnerships with local nonprofits help to address important community needs through grant funding, volunteerism, and matching gifts.

Employee giving and volunteerism² (since 2019)



\$2.2 million

Total contribution by employees donated to local nonprofits and community needs. A portion of this amount was matched by the Bank of America Charitable



33K hours

Employee volunteers give their time to support people and communities who need us most, contributing two million volunteer hours annually. #BofAVolunteers

- ¹ Digital active users represents mobile and/or online 90-day active users.
- ²Community support amounts represent a cumulative five-year period of contributions; 20 quarters from fact-sheet date.

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